



LIMITED WARRANTY
AUDIO PRODUCTS

Olympus America Inc.- Consumer Products Group ("Olympus") warrants that the enclosed Olympus® audio product(s) and related Olympus® accessories (individually a "Product" and collectively the "Products") will be free from defects in materials and workmanship under normal use and service for a period of one (1) year from the date of purchase for desk-top transcriber, slide-switch Microcassette™, and digital audio Products and 90 days from the date of purchase for push-button Microcassette™ audio Products. If any Product proves to be defective within the relevant aforementioned warranty period, the customer must return the defective Product to an Olympus Service Center listed below (See "**WHERE TO SEND PRODUCT FOR SERVICE**"), following the procedure set forth below (See "**WHAT TO DO WHEN SERVICE IS NEEDED**"). However, it is recommended that the customer first call Olympus's Consumer Support Department at 1-888-55-DIGITAL (1-888-553-4448) for digital audio products or 1-800-622-6372 for Microcassette? audio Products, to attempt to determine the nature of the problem. Olympus, at its sole discretion, will repair, replace, or adjust the defective Product, provided that Olympus investigation and factory inspection disclose that (a) such defect developed under normal and proper use and (b) the Product is covered under this limited warranty. Repair, replacement, or adjustment of defective Products shall be Olympus's sole obligation and the customer's sole remedy hereunder. The customer is liable and shall pay for shipment of the Products to the Olympus Service Center. Olympus shall not be obligated to perform preventive maintenance, installation, deinstallation, or maintenance. Olympus reserves the right to (i) use reconditioned, refurbished, and/or serviceable used parts (that meet Olympus's quality assurance standards) for warranty or any other repairs and (ii) make any internal or external design and/or feature changes on or to its products without any liability to incorporate such changes on or to the Products.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

Excluded from this limited warranty and not warranted by Olympus in any fashion, either express, implied, or by statute, are:

- (a) products and accessories not manufactured by Olympus and/or not bearing the "OLYMPUS" brand label (the warranty coverage for products and accessories of other manufacturers, which may be distributed by Olympus, is the responsibility of the manufacturers of such products and accessories in accordance with the terms and duration of such manufacturers' warranties);
- (b) any Product which has been disassembled, repaired, tampered with, altered, changed, or modified by persons other than Olympus's own authorized service personnel unless repair by others is made with the written consent of Olympus;
- (c) defects or damage to the Products resulting from wear, tear, misuse, abuse, negligence, sand, liquids, impact, improper storage, non-performance of scheduled operator and maintenance items, battery leakage, or use of non-"OLYMPUS" brand accessories, consumables, or supplies;
- (d) software programs;
- (e) supplies and consumables (including but not limited to tapes and batteries); and/or
- (f) Products which do not contain a validly placed and recorded Olympus serial number.

EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, OLYMPUS MAKES NO AND

DISCLAIMS ALL OTHER REPRESENTATIONS, GUARANTIES, CONDITIONS, AND WARRANTIES CONCERNING THE PRODUCTS, WHETHER DIRECT OR INDIRECT, EXPRESS OR IMPLIED, OR ARISING UNDER ANY STATUTE, ORDINANCE, COMMERCIAL USAGE OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OR REPRESENTATION AS TO THE SUITABILITY, DURABILITY, DESIGN, OPERATION, OR CONDITON OF THE PRODUCTS (OR ANY PART THEREOF) OR THE MERCHANTABILITY OF THE PRODUCTS OR THEIR FITNESS FOR A PARTICULAR PURPOSE, OR RELATING TO THE INFRINGEMENT OF ANY PATENT, COPYRIGHT, OR OTHER PROPRIETARY RIGHT USED OR INCLUDED THEREIN. IF ANY IMPLIED WARRANTIES APPLY AS A MATTER OF LAW, THEY ARE LIMITED IN DURATION TO THE LENGTH OF THIS LIMITED WARRANTY. SOME STATES MAY NOT RECOGNIZE A DISCLAIMER OR LIMITATION OF WARRANTIES AND/OR LIMITATION OF LIABILITY SO THE ABOVE DISCLAIMERS AND EXCLUSIONS MAY NOT APPLY. THE CUSTOMER MAY ALSO HAVE DIFFERENT AND/OR ADDITIONAL RIGHTS AND REMEDIES THAT VARY FROM STATE TO STATE.

THE CUSTOMER ACKNOWLEDGES AND AGREES THAT OLYMPUS SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES THAT THE CUSTOMER MAY INCUR FROM DELAYED SHIPMENT, PRODUCT FAILURE, PRODUCT DESIGN, SELECTION, OR PRODUCTION OR FROM ANY OTHER CAUSE, WHETHER LIABILITY IS ASSERTED IN CONTRACT, TORT (INCLUDING NEGLIGENCE AND STRICT PRODUCT LIABILITY) OR OTHERWISE. IN NO EVENT SHALL OLYMPUS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY KIND (INCLUDING WITHOUT LIMITATION LOSS OF PROFITS OR LOSS OF USE), WHETHER OR NOT OLYMPUS SHALL BE OR SHOULD BE AWARE OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE.

Representations and warranties made by any person, including but not limited to dealers, representatives, salespersons, or agents of Olympus, which are inconsistent or in conflict with or in addition to the terms of this limited warranty, shall not be binding upon Olympus unless reduced to writing and approved by an expressly authorized officer of Olympus.

This limited warranty is the complete and exclusive statement of warranty which Olympus agrees to provide with respect to the Products and it shall supersede all prior and contemporaneous oral or written agreements, understandings, proposals, and communications pertaining to the subject matter hereof.

This limited warranty is exclusively for the benefit of the original customer and cannot be transferred or assigned.

WHAT TO DO WHEN SERVICE IS NEEDED

Package the Product carefully using ample padding material to prevent damage in transit and either deliver it to the Authorized Olympus Dealer that sold you the Product or ship it postage prepaid and insured to the Olympus Service Center listed below (See "**WHERE TO SEND THE PRODUCT FOR SERVICE**").

When returning Products for service, your package should include the following:

1. Sales receipt showing date and place of purchase.
2. Copy of this limited warranty bearing the Product serial number corresponding to the serial number on the Product.
3. A detailed description of the problem.
4. Sample tapes, files, and/or disks (as applicable).

When service is completed, the Product will be returned to you postage prepaid.

WHERE TO SEND PRODUCT FOR SERVICE

OLYMPUS SERVICE CENTERS

Olympus America Inc.
Consumer Products Group
400 Rabro Drive
Hauppauge, NY 11788-4258
1-800-622-6372

Olympus America Inc.
Consumer Products Group
10805 Holder Street
Suite 170
Cypress, CA 90630-5145
1-800-622-5700

Out-of-warranty service may also be obtained at the Olympus Service Centers listed above.

INTERNATIONAL WARRANTY SERVICE

International warranty service is NOT available under this warranty.

IF YOU HAVE QUESTIONS OR NEED HELP

If you have questions about the use or performance of your Products or if you have any questions or comments regarding service performed in the United States which have not been resolved to your satisfaction, write directly to:

Olympus America Inc.
Consumer Products Group
Two Corporate Center Drive
Melville, New York 11747-3157 U.S.A.
Attn: Service Manager