

Recovering Images and Movies From Memory Media

Problem

After inserting a supported memory card into an Olympus digital camera, previously recorded images and/or movies that reside on the card can no longer be viewed in the camera. The camera may power off, issue a card error message and/or prompt for the card to be formatted in the camera. Formatting will erase all images and movies on the card.

The card – or the data on the card – has become corrupted. Images and movies cannot be displayed or accessed in-camera or in the bundled support software.

Solution

Contact a company that specializes in data-recovery services, or use commercially available data-recovery software to retrieve the images and movies.

Data recovery is a booming industry, and many appropriate services and software can be found by searching regional phone and business directories or the Internet for terms such as “image recovery” or “data recovery.”

Some companies allow partial or limited use of their services or products for free. In an emergency, such offers may be the quickest, most convenient way to retrieve lost image and movie files.

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