OLYMPUS PRODUCT REPAIR SUBMISSION FORM

MAIL YOUR PRODUCT TO:
Trinitek Electronics Inc
3105 Unity Drive, Unit 20,
Mississauga, Ontario L5L 4L3

Customer Name: __________________________
________________________
____________________________________

Shipping Address: __________________________________________________________

City: ____________________ PROVENCE: ______ POSTAL CODE: ____________________

Telephone (Daytime): _______ _____________ E-Mail: ____________________________

PRODUCT BEING RETURNED FOR REPAIR

Model Name: ___________________________ Serial Number*: __________________________

*The serial number for a voice recorder is found in the battery compartment or the tape compartment.

Reason for submission or symptoms occurring: ________________________________
________________________________________________

Accessories or other items included with product: ____________________________

Warranty Repair: Copies of the required sales or gift receipt and the warranty card are attached:
YES ____

PRE-APPROVED PAYMENT OPTION: Prepaid repair authorization will expedite the repair of your product. Should you prefer, we will mail you a repair letter with the total cost once the unit has been received and evaluated. No work will be done without your payment and approval.

(1) Pre-approved Cost Of Repair: $ __________________

(2) Your Local Sales Tax Rate: ____________%

Total Repair Cost (lines 1+2): $ __________________

Personnel checks should be made out to Olympus Imaging America Inc. Check Attached ________.

Credit Card: Visa _____ MasterCard _____

Credit Card Number: ____________________________ Expiration Date: ________________

I authorize Olympus to charge my credit card for the Total Repair Cost.

Signature Approval: ____________________________ Date: ____________

NOTE: Products left in our possession without any communication from you will be considered abandoned after 90 days. After 90 days we reserve the right to discard abandoned products without any form of compensation.

Products received without identification or contact information will be listed as Unclaimed. We will hold Unclaimed product for 90 days. After 90 days we reserve the right to discard Unclaimed products without any form of compensation.

End Form ++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++++